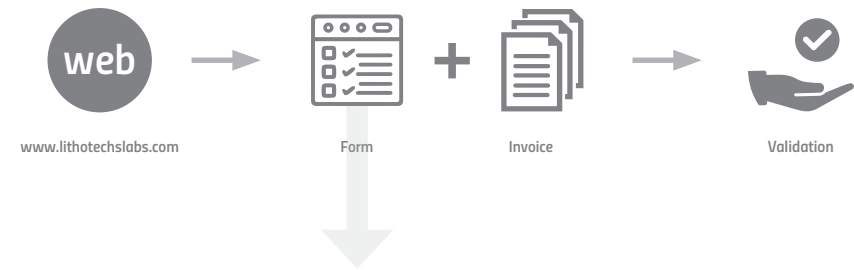




Warranty

Lithotech
The Technical Stone



How To Obtain Your Warranty

Lithotech would like to thank you for choosing its products for your new project. Due to their superior quality, resistance, and durability, Lithotech surfaces remain unaffected by the passage of time. Lithotech thus guarantees that its surfaces are free of factory defects and that they will continue to fulfil their function for 25 years from the date of their purchase, providing that they have been designed, fabricated, fitted and cared for in accordance with the recommendations published on www.lithotechslabs.com.

If a factory defect is observed during the warranty period, Lithotech undertakes, at its own discretion, to either repair or replace the faulty material so that it continues to fulfil its function fully effectively. This warranty is solely for purchasers of Lithotech surfaces, although it is transferable. It covers Lithotech surfaces purchased from an authorized Lithotech fitter or distributor.

This warranty shall only become fully valid once it has been registered on the website www.lithotechslabs.com by filling in the "Warranty Form" found there within 6 months of the purchase date shown on the invoice. To exercise the warranty, you must contact the seller of the material or Lithotech (info@lithotechslabs.com) and present the original invoice or sales receipt. The beneficiary of this warranty must grant the personnel authorized by Lithotech access to the dwelling in order to inspect the faulty product and to take photos of the defects in the material or fitted surface.

Product ID
This is the number that identifies each slab. It is shown on the underside, on its label, and on the associated invoice.

Request warranty

Lithotech® would like to thank you for choosing our products for your new project. Due to their high quality, resistance and durability, Lithotech surfaces remain unchanged over time. For this reason, Lithotech® warrants that Lithotech surfaces will be free from manufacturing defects and will continue to function for 25 years after purchase, provided they have been designed, manufactured, installed and maintained in the manner recommended on www.lithotechslabs.com.

In the event that a manufacturing defect is observed during the warranty period, Lithotech will proceed to repair or replace the defective material, at its discretion, so that it can continue to perform its function with maximum performance.

Name *		<input type="text" value="Full name"/>	
E-mail *	<input type="text" value="E-mail"/>	Phone *	<input type="text" value="Contact phone"/>
Address *	<input type="text" value="Address"/>	Zip code *	<input type="text" value="Zip code"/>
City *	<input type="text" value="City"/>	Province *	<input type="text" value="Province / Region"/>
Product ID *	<input type="text" value="Product ID"/>	Sales point *	<input type="text" value="Distributor name"/>
Upload invoice *	<input type="button" value="Seleccionar archivo"/> Ninguno archivo selec.		<input type="button" value="Send request"/>



What Does The Warranty Cover?

In the following cases, the company may guarantee the repair or replacement of the used material with similar material or material of a similar performance and characteristics:

- 1 Factory defects**
That is, factory flaws and/or structural flaws that become evident over time and with habitual use, providing that the material has been properly cared for.
- 2 Cracks**
The formation of cracks due to exposure to extreme high or low ambient temperatures or to thermal shocks.
- 3 Stains**
Stains due to food, drink or common household stains, providing that the recommendations for the care and maintenance of the material have been properly followed. See our cleaning manual on www.lithotechslabs.com
- 4 Exposure**
The loss of the material's shine due to direct exposure to ultra-violet rays, whether indoors or out. Lithotech surfaces are designed and made to withstand the passage of time and to remain fully operative during 25 years of continued use.



What Does The Warranty Not Cover?

This warranty does not cover defects attributable to post-manufacturing procedures, such as the material's fabrication (cutting, shaping, drilling, polishing etc.), its transportation, installation on the worksite, or its inappropriate use or care. Hence, this warranty does not cover:

1

Fitted products

- Fitted products with factory defects that were known about or visible prior to their handling by the fabricator or marble worker, including but not limited to possible differences in shade or colour.
- The performance and appearance of seams or joins, adhesives, putties and/or all other accessory materials.

2

Damage

- Direct or indirect damage to people or things due to the product's undue use.
- Damage to the material caused by continued exposure to direct heat sources; physical, chemical or mechanical aggression; accidents; environmental pollutants; and natural disasters or phenomena.
- Damage to the material caused by its inadequate design, preparation, fabrication or fitting.
- The appearance of cracks or fissures due to an unstable base, a lack of support, or the settling of the support structure or floor (kitchen units, floors, floor slabs, foundations etc.)
- Products that have been treated with chemical substances or covered with cladding materials if the said chemicals or cladding were not previously authorized.
- Countertops whose factory-applied surface finish has been altered in any way.
- Defects that were visible when a countertop was fabricated or fitted.
- Imperfections caused by natural wear and tear due to everyday use, such as stains, scratches, water marks and burns. Chopping boards are strongly recommended for cutting food, in addition to pan trivets with a rubber base when hot pans or other recipients are moved from a heat source to the countertop. Likewise, the instructions for caring for Lithotech materials on www.lithotechslabs.com should also be followed.

- Lithotech sintered stone is manufactured with natural materials. As a result, variations in the colour, shine, shade or design of the product are unique, inherent characteristics of Lithotech surfaces and they are not covered by the 25-year limited warranty.

3

Comparisons with samples

- Differences in colour between samples of Lithotech and the delivered material.

4

Incorrect use.

- When fitted on walls, floors or similar, or used in commercial premises.

5

Products pending payment.

- Products that have not been fully paid for.

6

Derived costs

- Costs derived from the transportation, fabrication, assembly and disassembly of the material or due to additional modifications (electrical, plumbing or building work etc.), and any other additional expenses relating to the repair or refitting of the material.
- All transportation, fabrication, assembly and/or disassembly costs involved in the repair or refitting of the countertop.
- All additional repairs or modifications that are required to refit the material (plumbing, electrical or building work etc.).
- Repairs that are made without prior verifications by Lithotech.
- All additional repairs, including but not limited to modifications affecting the electrical wiring, wall or floor tiles, wall surfaces, backsplashes, furniture or cupboards, and any transportation costs and plumbing modifications needed to repair countertops made of Lithotech sintered stone. .

Factors To Bear In Mind

The workshop and fitter shall be responsible for inspecting the Lithotech sintered stone before a countertop is fabricated or fitted. When a colour or finish is chosen, it is important to remember that samples are only a general indication of the design, pattern, appearance, colour and finish.

Samples are not guaranteed to be an exact replica of Lithotech sintered stone and they might vary slightly from the countertop that is finally fitted.

The warranty will not cover the replacement of a countertop if the customer decides that they do not like the colour or appearance while it is being fitted or afterwards. No other express or implicit warranty is granted, including warranties of merchantability or fitness. Unless otherwise established herein, Lithotech may not be held contractually or non-contractually liable for any loss or damage or direct, fortuitous or consequential damages stemming from the use of the countertop or the impossibility of its use. Lithotech's maximum liability shall not exceed the real purchase price paid for the product. This warranty grants you specific legal rights. You may also be entitled to other rights that might vary, depending on the country or state. Some of these rights do not permit the exclusion or limitation of implicit warranties or fortuitous or consequential damages. In such an event, the previous limitations or exclusions might not be applicable to you. No other kind of (express or implicit) guarantee shall be granted or claim or assurance made by Lithotech concerning its sintered stone other than what is established herein. Solely Lithotech is authorized or empowered to make any kind of promise, statement or assurance relating to Lithotech products.



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